'Access, Control & Convenience'
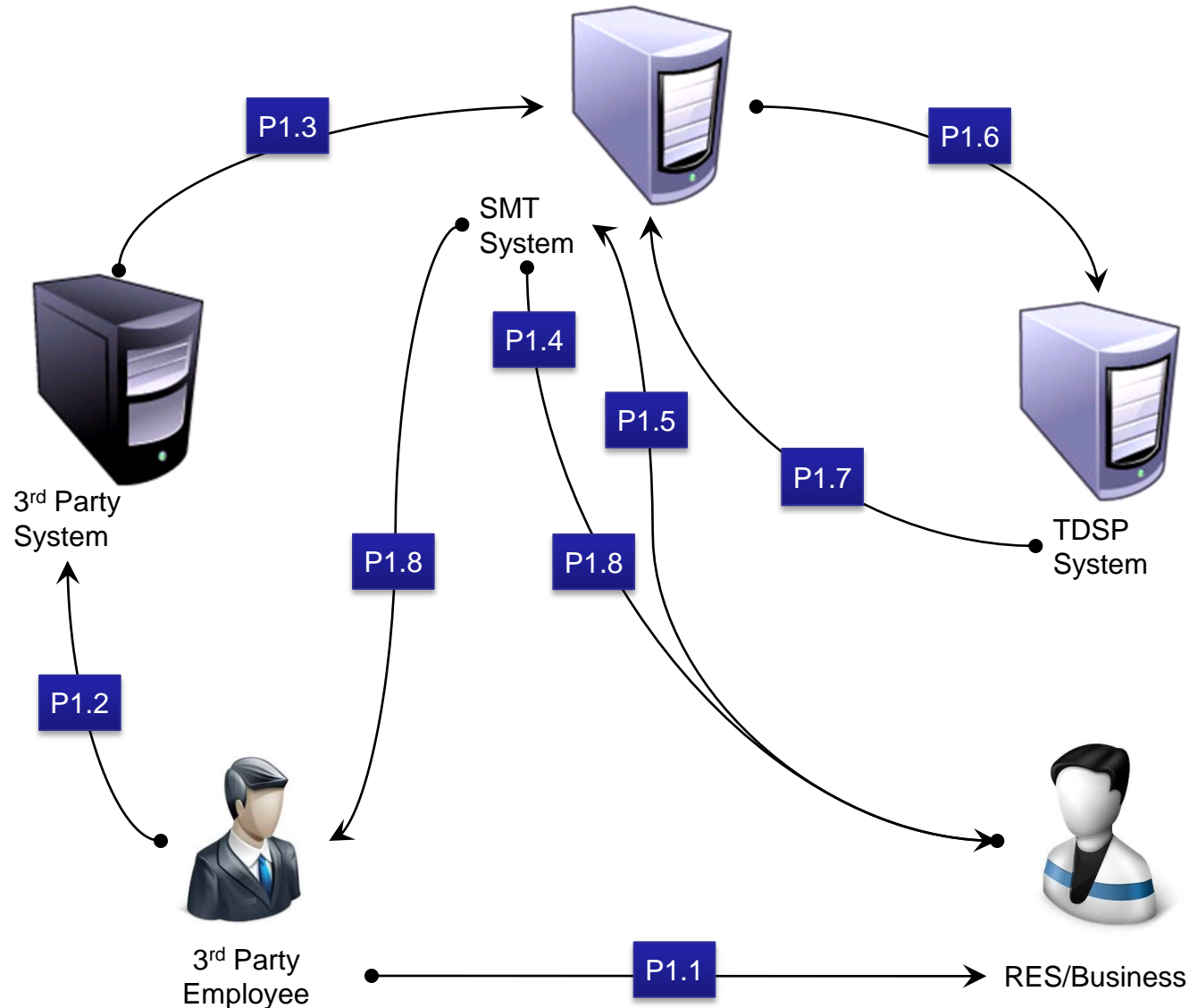
3rd Party HAN
Device Provisioning & Deprovisioning API
Storyboard Processes

June 12, 2012

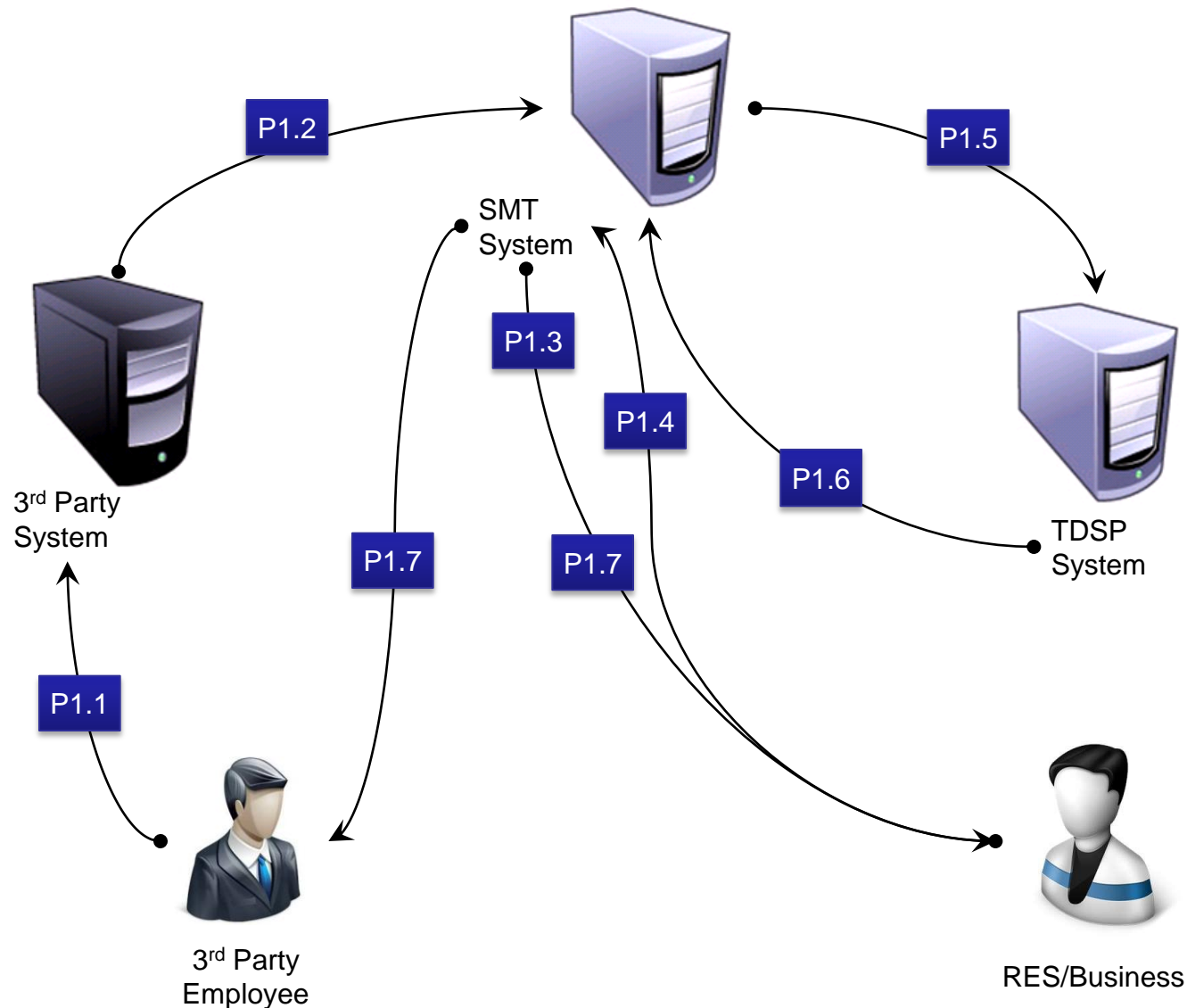# 3rd Party HAN Device Provision Storyboard

Storyboard Process

P1.1 3rd Party Employee meets with RES/Business customer and collects information (3rd Party)

P1.2 3rd Party Employee follows 3rd Party HAN Device provision processes (3rd Party)

P1.3 3rd Party System sends SMT provision request (3rd Party)

P1.4 If validations are successful, SMT System sends RES/Business a HAN Device Provision Request email (3rd Party)

P1.5 RES/Business opens email and clicks 'Start Pairing Process' (3rd Party)

P1.6 If validations are successful, SMT System sends HAN device provision request to the TDSP System(3rd Party)

P1.7 TDSP System executes TDSP HAN Device provision processes and sends HAN Device Provision Statuses to SMT System (3rd Party)

P1.8 SMT System Sends HAN Device Provision Notifications to RES/Business and 3rd Party Employee (3rd Party)

Notes:
- SMT will follow established API patterns for Acknowledgments and Failures
- The same HAN Device Provision statuses used for UI based request apply for the API requests

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3rd Party HAN Device Deprovision Storyboard

Storyboard Process

P1.1 3rd Party Employee follows 3rd Party HAN Device deprovision processes (3rd Party)

P1.2 3rd Party System sends SMT deprovision request (3rd Party)

P1.3 If validations are successful, SMT System sends RES/Business a HAN Device Deprovision Request email (3rd Party)

P1.4 RES/Business opens email and clicks 'Remove HAN Device' (3rd Party)

P1.5 If validations are successful, SMT System sends HAN device deprovision request to the TDSP System (3rd Party)

P1.6 TDSP System executes TDSP HAN Device deprovision processes and sends HAN Device Deprovision Statuses to SMT System (3rd Party)

P1.7 SMT System Sends HAN Device Provision Notifications to RES/Business and 3rd Party Employee (3rd Party)

Notes:
• SMT will follow established API patterns for Acknowledgments and Failures
• The same HAN Device Deprovision statuses used for UI based request apply for the API requests

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